

QUALITY POLICY

The Galán Santandreu organization aims the quality of its works is his best argument for consolidation in the market in high level aluminum joinery. Always taking as its starting point the analysis of customer needs in order to offer the best solution.

This Santandreu Galán Directorate states, declares and undertakes the following principles that form its Quality Policy:

- · Once established and consolidated the system of quality management, the policy of the Organization is to continue and improve processes with input and incidents that the daily performance of our business provides.
- · Customer satisfaction is very difficult to measure, but the Organization considers that progress in this section, it is important to offer excellent quality products and perfect execution, which is basic so constantly update our range of enclosures always trying to improve their benefits.
- · Ensure the correct and updated training of all staff of the Organization, in the fields in which they operate and are requirements of our business to improve processes and reduce risk.
- · Keep teams in perfect condition and renew as necessary to optimize costs and get the quality we provide to our customers. In addition to improving the environment and working conditions for operators.
- · Ensure the continuation of System Quality Management by providing the necessary resources.

Approved by: CD **Date** 30/12/2012

Antonia Santandreu Jiménez

Andrés Santandreu Jiménez

Santiago Galán Codina